A DELPHI STUDY OF OCCUPATIONAL STRESS
AMONG FIRST-LINE NURSE MANAGERS: BUILDING COMPETENCIES

First-line nurse managers (FLNMs) in the changing Canadian healthcare system face many challenges. A two-round Delphi study, conducted with a panel of 41 Canadian nurse managers in the province of Alberta, Canada, examined the changing roles of FLNMs and major challenges they face with the major aim of presenting recommendations for senior health care administrators and educators to effectively support FLNMs in the future.